



Date: _____

RE: Option to Receive Electronic Remittance Advice

Dear Provider:

Thank you for choosing the electronic method for submission of your healthcare claims for Physician Network HMO patients. We are happy to inform you that you now have the option to receive electronic Remittance Advice (RAs) for your Physician Network HMO claims (i.e., 835 RA transactions through your clearinghouse). We have completed testing of 835 Remittance Advice transactions with the below clearing houses and would like to invite you and your practice to begin receiving electronic RAs.

- Change Healthcare (Emdeon and Relay Health)
- Trizetto
- Office Ally
- FinThrive (Zirned)

Please indicate which clearing house you utilize and sign below to acknowledge that you wish to sign up for 835 Remittance Advice and return to us so we can initiate the process. Once we have you set up to receive electronic RAs, we will continue to provide you with the paper RA for a 30 day period, so you can be sure the process of posting your claims electronically via the 835 is working to your satisfaction.

YES, I want to begin receiving electronic RAs for my Physician Network HMO claims:

Physician/Group Practice Name: _____

Physician/Group Practice representative Contact Name: _____

Contact phone number: _____

Contact email address: _____

NPI: _____ Tax ID: _____

Clearing House Name: _____

Signature: _____

Mail completed form to:

John Muir Health Physician Network
 Attn: EDI Configuration Dept.
 1450 Treat Blvd Suite 350
 Walnut Creek, CA 94597

Please call our Customer Service Department if you have any questions regarding this letter at (925) 952-2887.

Sincerely,

JMHPN EDI Claims Analyst